



Live-In Client Information & Booking Form

All questions must be completed to confirm your reservation.

1. Personal Information

- Full Name: _____
- Email: _____
- Phone Number: _____
- Home Address: _____
- Emergency Contact (Name & Phone): _____

2. Referral Source

- How did you hear about us? (e.g., Referral, Google, Social Media)
 - Referral/Source: _____
- If referred, referrer's name: _____

3. Preferred Service Provider/Team Member

- Do you have a preference for a specific team member (sitter, walker, etc.) to care for your pet?
☐ Yes ☐ No



- If yes, please indicate the team member's name:

4. Pet Information

- Pet Name(s):

- Breed(s) & Age(s):

- Spayed/Neutered: ☐ Yes ☐ No
- Known Allergies or Sensitivities:

- Behaviors & Personality: (e.g., reactivity, anxiety, resource guarding)

- Medical Issues (Include any medication instructions):

5. Daily Routine & Preferences

- Feeding Schedule: (times and portion sizes)

- Exercise/Walk Routine: (Preferred times, favorite spots, leash or harness preferences)

- Enrichment Activities: (Games, puzzles, car rides, or favorite toys)

- How long can your pet be left alone?



6. Home Care Information

- Access Details: (Door codes, alarms, cameras. Failure to disclose cameras may result in service suspension without compensation.)

- Parking: (short & long term)

- Additional Services: (e.g., plant care, mail collection) ☐ Yes ☐ No

- If Yes, provide instructions:

- WiFi Network and Password:

7. Cleaning, Waste & Laundry

- Trash and Recycling: (Disposal details and collection days)

- Laundry Services: (Instructions for bedding/towels)

- General Cleanliness: (Do you agree to prepare the house before our arrival, including basic cleaning and changing bedding?)

☐ Yes ☐ No

8. House Policies & Visitors

- General House Policies:

We ensure a calm, respectful environment for your pets. Our sitters do not smoke, host parties, or drink excessively during live-in stays. Disruptive behavior, unapproved guests, or signs of irresponsibility, especially involving alcohol, will



result in immediate removal from the booking and termination from our team.

- Occasional Companion Notice (Rossella only):
Rossella's calm and quiet significant other, who is also a team member of Rossella's Pawesome Care, may occasionally accompany her during live-in bookings. He abides by all the same policies and professional standards. This arrangement is only applicable to Rossella's bookings and always with prior client consent.
 - Are you comfortable with this arrangement if Rossella is your assigned sitter?
☐ Yes ☐ No

9. Emergency Protocol

- Veterinarian Contact Info:

- Authorization for Emergency Veterinary Care:
I authorize Rossella's Pawesome Care to seek emergency veterinary care as needed, at my expense, per the Pet Care Client Agreement
☐ Yes ☐ No
- Maximum Veterinary Budget:

- End-of-Life Decisions:
While it's difficult to consider, having plans in place for end-of-life care is essential. In the event of an unexpected medical emergency, clear instructions ensure your wishes are honored and can help ease the burden. Please provide your preferences:



10. Additional Information

- Any other important details about your pet's needs or your home:
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11. Consent & Terms

- Social Media Consent:
Do you agree to share photos/videos of your pet on Rossella's Pawesome Care social media channels?
☐ Yes ☐ No
- Preliminary Acknowledgments:
By checking the boxes below, you acknowledge that these policies will be detailed in the official Pet Care Client Agreement, which will be provided for your review and signature prior to confirmation of services.
 - Payment Policy:
☐ I understand that services are subject to a payment policy, which I agree to review and follow upon receiving the full Pet Care Client Agreement.
 - Cancellation Policy:
☐ I understand that services are subject to a cancellation policy, which I agree to review and follow upon receiving the full Pet Care Client Agreement.
 - Meet & Greet Policy:
☐ I understand that a meet & greet is strongly recommended, and the details will be outlined in the Pet Care Client Agreement.
 - Insurance Coverage:
☐ I understand that Rossella's Pawesome Care carries insurance coverage and agree to review the coverage details in the final Pet Care Client



Agreement.

12. Liability & Responsibility

- **Liability Waiver:**

☐ I acknowledge that services will be subject to a liability waiver outlined in the Pet Care Client Agreement, which I agree to review before confirming service.

- **Full Disclosure:**

☐ Yes ☐ No

I confirm that I have provided accurate and complete information about my pet's behavior, health, and limitations to the best of my knowledge.