



Client Information & Booking Form (Drop-In Services)

All questions must be completed to confirm your reservation.

1. Personal Information

- Full Name: _____
- Email: _____
- Phone Number: _____
- Home Address: _____
- Emergency Contact (Name & Phone): _____

2. Preferred Service Provider/Team Member

- Do you have a preference for a specific team member (sitter, walker, etc.) to care for your pet?
☐ Yes ☐ No
 - If yes, please indicate the team member's name:

- If there is no preference, we will assign the most appropriate team member based on availability, location, and your pet's needs.



3. Referral Source

- How did you hear about us? (e.g., Referral, Google, Social Media)
 - Referral/Source: _____
- If referred, referrer's name: _____

4. Pet Information

- Pet Name(s):

- Breed(s) & Age(s):

- Spayed/Neutered: ☐ Yes ☐ No
- Known Allergies or Sensitivities:

- Behaviors & Personality: (e.g., reactivity, anxiety, resource guarding)

- Medical Issues (Include any medication instructions):

5. Daily Routine & Preferences

- Feeding Schedule: (times and portion sizes)

- Exercise/Walk Routine: (Preferred times, favorite spots, leash or harness preferences)

- Enrichment Activities: (Games, puzzles, car rides, or favorite toys)



6. Home Care Information

- Access Details: (Door codes, alarms, cameras. Failure to disclose cameras may result in service suspension without compensation.)

- Parking: (short & long term)

- Additional Services: (e.g., plant care, mail collection) ☐ Yes ☐ No

- If Yes, provide instructions:

7. Cleaning, Waste & Waste Disposal

- Trash and Recycling: (Disposal details and collection days)

8. Emergency Protocol

- Veterinarian Contact Info:

- Authorization for Emergency Veterinary Care:

I authorize Rosella's Pet Care to seek emergency veterinary care as needed, at my expense

☐ Yes ☐ No

- Maximum Veterinary Budget:



9. Additional Information

- Any other important details about your pet's needs or your home:
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10. Consent & Terms

- Social Media Consent:
Do you agree to share photos/videos of your pet on Rossella's Pawesome Care social media channels?
☐ Yes ☐ No
- Preliminary Acknowledgments:
By checking the boxes below, you acknowledge that these policies will be detailed in the official Pet Care Client Agreement, which will be provided for your review and signature prior to confirmation of services.
 - Payment Policy:
☐ I understand that services are subject to a payment policy, which I agree to review and follow upon receiving the full Pet Care Client Agreement.
 - Cancellation Policy:
☐ I understand that services are subject to a cancellation policy, which I agree to review and follow upon receiving the full Pet Care Client Agreement.
 - Meet & Greet Policy:
☐ I understand that a meet & greet is strongly recommended, and the details will be outlined in the Pet Care Client Agreement.
 - Insurance Coverage:
☐ I understand that Rossella's Pawesome Care carries insurance coverage and agree to review the coverage details in the final Pet Care Client



Agreement.

11. Liability & Responsibility

- Liability Waiver:

☐ I acknowledge that services will be subject to a liability waiver outlined in the Pet Care Client Agreement, which I agree to review before confirming service.

- Full Disclosure:

☐ Yes ☐ No

I confirm that I have provided accurate and complete information about my pet's behavior, health, and limitations to the best of my knowledge.