



Private Client Information & Booking Form (Fear Free Focus Walks)

All questions must be completed to confirm your reservation.

1. Personal Information

- **Full Name:** _____
- **Email:** _____
- **Phone Number:** _____
- **Home Address:** _____
- **Emergency Contact (Name & Phone):** _____

2. Referral Source

How did you hear about us? (e.g., Referral, Google, Social Media)

- **Referral/Source:** _____
- **If referred, referrer's name:** _____



3. Pet Information

- **Pet Name(s):**

- **Breed(s) & Age(s):**

- **Spayed/Neutered?** ☐ Yes ☐ No

- **Known Allergies or Sensitivities:**

- **Behaviors & Personality:** (e.g., reactivity, anxiety, resource guarding)

- **Medical Issues** (Include any medication instructions):

4. Fear Free Focus Walk Services & Pricing

Services & Pricing

- ✓ **Private Fear Free Focus Walks** – \$65 per session (1 hour) / \$56 for 30 minutes
- ✓ Available on Mondays & Thursdays with Rossella
- ✓ Tailored, one-on-one, Fear Free Enrichment Sessions designed for pets needing extra support with anxiety, reactivity, or other behavioral concerns.

Preferences



- **Preferred Walk Time:** ☐ 12pm-1pm ☐ 1pm-2pm ☐ 3pm-4pm ☐ 4pm-5pm
 - **Preferred Walk Length:** (e.g., 30 minutes, 1 hour) _____
 - **Leash or Harness Preference:**

 - **Favorite Walk Spots:**

 - **Does your pet have any specific walking needs or special instructions?**
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5. Emergency Protocol

- **Veterinarian Contact Info:**

☐ I authorize Rossella's Pawesome Care to seek emergency veterinary care as needed, at my expense, per the Pet Care Client Agreement.
- **Maximum Veterinary Budget:**

6. Home Surveillance & Security Cameras

To ensure transparency and compliance with our policies, please provide details regarding any surveillance cameras on your property:

- ✓ Do you have any indoor or outdoor security cameras?



☐ Yes ☐ No

✓ If yes, please specify their locations (e.g., front door, backyard, living room, etc.):

✓ Do you consent to disclosing this information to Rossella's Pawesome Care?

☐ Yes, I understand that all cameras must be disclosed before services begin.

♦ **Note:** Failure to disclose active surveillance cameras may result in service suspension.

7. Scheduling, Rescheduling & Cancellations

I acknowledge and understand that:

✓ Walks take place within the selected time block, with no exact start time guarantee.

✓ Clients may reschedule up to twice per month at no cost with at least 48 hours' notice.

✓ Rescheduling requests with less than 48 hours' notice will be subject to standard fees.

✓ Cancellations 5+ days in advance will receive a full credit.

✓ Cancellations within 5 days are non-refundable, but a reschedule within the same week may be allowed (subject to availability).

✓ Cancellations within 24 hours of a private walk/drop-in will be charged the full fee.

✓ Walks may be rescheduled due to weather, health, or operational reasons as per company policies.

☐ Yes, I acknowledge and accept these terms.

8. Chronic Illness & Health-Related Rescheduling

At Rossella's Pawesome Care, we prioritize the well-being of both pets and caregivers. If we need to reschedule a walk for health reasons, we will provide as much notice as possible and offer:

✓ Rescheduling within the same week (if available).



✓ A credit toward a future walk.

☐ I understand that the walker's health and accessibility needs may occasionally impact scheduling.

9. Payment & Liability

☐ I acknowledge and understand the Payment Terms (full payment required in advance).

☐ I accept the Liability Waiver (outlined in the Pet Care Client Agreement).

☐ I confirm that I have provided all necessary information about my pet's behavior, health, and special care requirements.

10. Signature & Agreement

By signing below, you acknowledge that you have read, understood, and agree to the terms of this agreement.

● Client's Name: _____

● Pet's Name(s): _____

● Signature: _____

● Date: _____