



## Private Walks Client Information & Booking Form

*All questions must be completed to confirm your reservation.*

### Personal Information

- **Full Name:** \_\_\_\_\_
- **Email:** \_\_\_\_\_
- **Phone Number:** \_\_\_\_\_
- **Home Address:** \_\_\_\_\_
- **Emergency Contact (Name & Phone):** \_\_\_\_\_

### Preferred Service Provider/Team Member

Do you have a preference for a specific team member (sitter, walker, etc.) to care for your pet?

☐ Yes ☐ No

If yes, please indicate the team member's name:

\_\_\_\_\_

If there is no preference, we will assign the most appropriate team member based on availability, location, and your pet's needs.

### Referral Source

How did you hear about us? (e.g., Referral, Google, Social Media)



- Referral/Source: \_\_\_\_\_
- If referred, referrer's name: \_\_\_\_\_

## Pet Information

- Pet Name(s):  
\_\_\_\_\_
- Breed(s) & Age(s):  
\_\_\_\_\_
- Spayed/Neutered? ☐ Yes ☐ No
- Known Allergies or Sensitivities:  
\_\_\_\_\_
- Behaviors & Personality: (e.g., reactivity, anxiety, resource guarding)
- Medical Issues (Include any medication instructions):

## Dog Walking Services & Preferences

### Services & Pricing

- ✓ **Julien's Private Adventure Walks (\$50 per walk):**  
Personalized, one-on-one 1-hour walks.



Available on Wednesdays, Thursdays, and select afternoons in South Surrey.

Focus on leash work, enrichment, and adventure.

Ideal for dogs who prefer solo time or aren't a match for group play.

✓ **Shia's Private Adventure Walks (\$50 per walk):**

Personalized, one-on-one 1-hour walks.

Available weekdays (except Monday evenings) in New Westminster and surrounding areas within a 45-minute drive.

Calm, confidence-building walks for anxious or reactive dogs.

Focus on leash work, enrichment, and adventure.

Ideal for dogs who prefer solo time or aren't a match for group play.

Availability varies — pet sitting bookings take priority. Walk availability will be confirmed upon booking.

**Preferences**

- **Preferred Walk Time:** ☐ 11-1pm ☐ 2pm-4pm ☐ 3pm-5pm ☐ 5pm-7pm

- **Leash or Harness Preference:**

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- **Favorite Walk Spots:**

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- **Does your dog have any specific walking needs or special instructions?**

**Emergency Protocol**

- **Veterinarian Contact Info:**

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☐ I authorize Rossella's Pawesome Care to seek emergency veterinary care



as needed, at my expense, per the Pet Care Client Agreement.

- **Maximum Veterinary Budget:**

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## Home Surveillance & Security Cameras

To ensure transparency and compliance with our policies, please provide details regarding any surveillance cameras on your property:

- ✓ Do you have any indoor or outdoor security cameras?  
☐ Yes ☐ No
- ✓ If yes, please specify their locations (e.g., front door, backyard, living room, etc.):
- ✓ Do you consent to disclosing this information to Rossella's Pawesome Care?  
☐ Yes, I understand that all cameras must be disclosed before services begin.
  - ♦ **Note:** Failure to disclose active surveillance cameras may result in service suspension.

## Scheduling, Rescheduling & Cancellations

I acknowledge and understand that:

- ✓ Walks take place within the selected time block, with no exact start time guarantee.
- ✓ Clients may reschedule up to twice per month at no cost with at least 48 hours' notice.
- ✓ Rescheduling requests with less than 48 hours' notice will be subject to standard fees.
- ✓ Cancellations 5+ days in advance will receive a full credit.
- ✓ Cancellations within 5 days are non-refundable, but a reschedule within the same week may be allowed (subject to availability).
- ✓ Cancellations within 24 hours of a private walk/drop-in will be charged the full



fee.

✓ Walks may be rescheduled due to weather, health, or operational reasons as per company policies.

☐ Yes, I acknowledge and accept these terms.

### Payment & Liability

☐ I acknowledge and understand the Payment Terms (full payment is required in advance).

#### Liability Waiver:

☐ I acknowledge that services will be subject to a liability waiver outlined in the Pet Care Client Agreement, which I agree to review before confirming service.

☐ I confirm that I have provided all necessary information about my pet's behavior, health, and special care requirements.

### Signature & Agreement

By signing below, you acknowledge that you have read, understood, and agree to the terms of this agreement.

● Client's Name: \_\_\_\_\_

● Pet's Name(s): \_\_\_\_\_

● Signature: \_\_\_\_\_

● Date: \_\_\_\_\_